

## What is it?

A **new** service sending products **DIRECT to your patients** door via the Healthxchange e-pharmacy®.

- **FREE** with no hidden dispensing fees.
- **Zero-rate VAT for Prescription Only Medicines** dispensed to the patient.
- Delivery is direct to your patients within 1-2 days using Next Working Day by 4pm UK tracked service.
- A postage charge of **just £5** will apply.

Super slick access through the **Obagi Tool** and **Clever Clinic®** – the **free patient & clinic management App**.

- Reduced risk
- Increased efficiency

Download **Clever Clinic®** from the App store today to start benefiting from all it has to offer...**All at nil cost to you!**

cleverclinic.co.uk +44 (0)808 169 1650

## Payment

**No VAT on POMS when sent directly to your patient!**

Please note VAT will be removed or applied automatically in your order.

The Patient pays you directly as normal at your agreed price.

## Here to Help

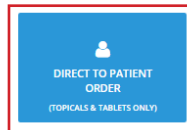
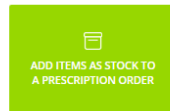
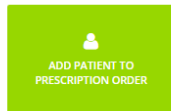
orders@healthxchange.com  
+44 (0)330 995 7999



## How to Order

1. Log in to your Healthxchange e-pharmacy account
2. Click on **Order Builder** and start building your order
3. Once you have selected your first product make sure to choose **Direct To patient Order**, enter your Patient's details including the delivery address of the patient.

**Note:** Only **one** Patient per order.



**IMPORTANT:** Make sure you do this to qualify for VAT free POMs.

4. Search and continue to add products to this patient's order

**Note:** You may request more than 1 of each item as part of the patient's treatment. Also applies to topical products eg. Viviscal. Please take care to order correctly, returns ordered in error will not be permitted.

6. At checkout the **Direct to Patient** postal option (just **£5**) will be pre-selected. Applicable to **all** Direct to Patient deliveries.
7. Complete your Order.

## Delivery

Goods will be sent to the Patient address within 1-2 days using *Next Working Day by 4pm* UK tracked service.

No financial information is shared with the recipient on the enclosed dispatch Note.

Your patient may contact us for delivery tracking help or product quality on arrival. Please be reassured all other queries will be directed to you as their clinician.